

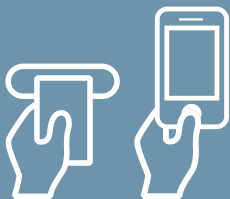
How to submit a Private Medical Insurance (PMI) Excess Claim...



Your PMI provider will send you notification that an excess is due following your consultation or treatment...

Once you've received this you should have everything you need to make a claim on your Medicash policy.

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Download a claim form or submit your claim via our app...

Download a Medicash claim form at www.medicash.org/claim or alternatively download our app and submit your claim instantly via your smartphone or tablet.



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Enclose your supporting documentation...

You will need to include or attach your supporting documents which show that an excess has been deducted from your claim and that it is either due for payment or has been paid by you. Each insurer has their own name for this document, but the most common are: **BUPA** – Claims Advice; **Aviva** – Statement of Account; **AXA PPP** – Benefit Statement; or **PruHealth** – Detailed Claims Statement.

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Paid to you...

Your supporting documents must show that this amount has been paid in full by you.

Medicash will process your claim and pay you either by cheque or directly into your bank account. If you have not yet registered for Direct Credit please register online at www.medicash.org/paperless or call us on 0151 702 0265.



Paid to your practitioner...

Please ensure that you complete the details of the practitioner who should be paid, including who the cheque should be made payable to and a postal address.

This could be the Specialist, hospital or another practitioner. Medicash will then settle this claim direct on your behalf.

**If you have any questions or need any help with this
please call 0151 702 0265
or email us at claims@medicash.org**