



VACANCY

Compliance Manager

Liverpool | Full Time | 35.75 Hours per Week

The Opportunity

We're looking for an experienced Compliance Manager to play a key role in shaping and strengthening our Compliance Framework and associated policies.

This is a strategic yet hands-on role where you'll work closely with our Chief Risk Officer, Board and Executive Committee, while also partnering with teams across the business to make sure compliance is embedded into the way we work.

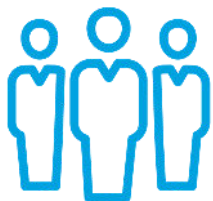
You'll be a trusted adviser, helping colleagues navigate regulatory requirements, identify and manage compliance risks, and deliver great outcomes for our customers. You'll also take on the important role of Data Protection Officer (DPO), leading our approach to data protection and GDPR compliance.

If you're someone who enjoys combining technical regulatory expertise with commercial awareness, influencing at all levels and turning requirements into practical solutions, this could be a great opportunity for you.

Our Values

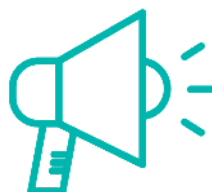
Everything we do at Medicash is guided by our values:

CUSTOMER FOCUSED



We put our customers at the heart of every decision.

DO WHAT'S RIGHT



We act with honesty, fairness and integrity.

OWN IT



We take responsibility and see things through.

ONE TEAM, ALWAYS IMPROVING



We work together and continuously look for ways to improve.

If these values resonate with you, we'd love to hear from you. Please apply by emailing humanresources@medicash.org with your CV and covering letter.

About Medicash

Medicash is the UK's leading provider of corporate health cash plans, supporting more than 700,000 people across the UK to take a positive approach to their health and wellbeing.

As a not-for-profit organisation, we're passionate about making a difference. We invest in our people, value wellbeing and create an environment where colleagues can develop, grow and build rewarding careers.



VACANCY

What You'll Be Doing

You'll have a broad and influential remit, including:

- Supporting the Chief Risk Officer with regulatory engagement and liaison with the FCA, PRA and ICO
- Helping ensure the business continues to meet its obligations under Consumer Duty and other key regulatory requirements
- Leading compliance training and initiatives that build awareness, ownership and accountability across Medicash
- Delivering the Compliance Assurance Plan and overseeing high-quality compliance reviews
- Acting as our Data Protection Officer, overseeing GDPR compliance, awareness and training
- Reviewing and signing off financial promotions and customer-facing materials to ensure they meet regulatory expectations
- Keeping ahead of regulatory developments through horizon scanning and ensuring the business is prepared for change
- Providing practical, commercially focused Compliance Advisory support to colleagues across the organisation
- Carrying out regulatory reviews, including in areas such as GDPR and Consumer Duty, to ensure compliance risks are regularly reassessed and managed effectively
- Acting as the key Compliance contact for business projects, helping teams consider and manage regulatory requirements from the outset

What You'll Bring

We're looking for someone who combines strong technical knowledge with the confidence to build relationships, challenge constructively and influence across an organisation.

Essential:

- 5+ years' compliance experience within insurance or financial services
- Strong knowledge of FCA regulation, including SYSC, ICOBS, PROD, SM&CR and Consumer Duty
- Experience as a Certified Individual under SM&CR
- A strong understanding of UK data protection law
- A strategic mindset, alongside a proactive and values-led approach to leadership and advice

Desirable:

- A degree or equivalent professional experience
- Professional qualifications in compliance or data protection, such as ICA or CISM
- Previous experience working as a DPO or in a similar data protection role

Why Join Medicash?

We know that great people want to work somewhere they can make a difference.

At Medicash, you'll join a friendly, supportive and collaborative organisation where people are encouraged to take ownership and share ideas. We invest in our people and prioritise wellbeing because we believe that when our colleagues thrive, our customers benefit too.

If you're ready to take a key role in shaping compliance at an organisation with a strong sense of purpose, we'd love to hear from you.